



# Legal Action Group – GPs and social welfare law

## METHODOLOGY NOTE

ComRes interviewed 1,001 GPs in the UK between the 15<sup>th</sup> and the 23<sup>rd</sup> of October 2014. Data were weighted to be representative of all GPs in the UK by region. ComRes is a member of the British Polling Council and abides by its rules.

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**GPs and social welfare law**  
**ONLINE Fieldwork Dates: 15th-23rd October 2014**

Absolutes/col percents

**Table 1**

**Q1 Over the past year, do you think that the number of your patients who would have benefitted from legal or specialist advice on each of the following social welfare issues listed has increased, stayed the same or decreased?**

**Base: All respondents**

Total	S3 - Region														S3 - England		S3 - England NHS Networks																					
	London	South East Coastal	South Central	South West	West Midlands	East Midlands	East of England	Yorkshire & Humber	North East	North West	Scotland	Wales	Northern Ireland	England	NHS London	NHS South of England	NHS Midlands and East SHA	NHS North of England																				
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R																				
<b>Benefits (e.g. unemployment benefits, disability benefits, child benefits, housing benefits)</b>																																						
<b>Increased</b>	668	67%	81	71%	41	59%	40	60%	63	66%	56	64%	46	70%	52	61%	55	65%	30	68%	85	BCG75%	68	68%	33	70%	18	64%	549	66%	81	71%	144	62%	154	65%	170	70%
<b>Stayed the same</b>	242	24%	22	19%	21	30%	21	31%	26	27%	22	25%	12	18%	25	29%	26	I31%	7	16%	21	19%	25	25%	9	19%	5	18%	203	25%	22	19%	68	O29%	59	25%	54	22%
<b>Decreased</b>	45	4%	7	m6%	4	m6%	2	3%	4	m4%	8	m9%	3	5%	4	m5%	2	2%	3	7%	3	3%	3	3%	2	4%	0	0%	40	5%	7	6%	10	4%	15	6%	8	3%
<b>Don't know</b>	46	5%	4	4%	3	4%	4	6%	3	3%	1	1%	5	8%	4	5%	2	2%	4	9%	4	4%	4	4%	3	6%	5	deh18%	34	4%	4	4%	10	4%	10	4%	10	4%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>69</b>	<b>100%</b>	<b>67</b>	<b>100%</b>	<b>96</b>	<b>100%</b>	<b>87</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>44</b>	<b>100%</b>	<b>113</b>	<b>100%</b>	<b>100</b>	<b>100%</b>	<b>47</b>	<b>100%</b>	<b>28</b>	<b>100%</b>	<b>826</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>232</b>	<b>100%</b>	<b>238</b>	<b>100%</b>	<b>242</b>	<b>100%</b>
<b>Issues with immigration laws and regulations (e.g. obtaining a visa, getting permission to stay in the UK longer than originally intended, bringing relatives into the country)</b>																																						
<b>Increased</b>	297	30%	52	BDFGHK46%	15	22%	22	D33%	17	18%	30	DF34%	13	20%	22	26%	25	29%	9	20%	39	DF35%	25	25%	15	32%	13	bdfik46%	244	30%	52	PQR46%	54	23%	65	27%	73	30%
<b>Stayed the same</b>	425	42%	37	32%	33	Am48%	31	m46%	45	Am47%	41	Am47%	28	42%	40	Am47%	39	m46%	21	m48%	46	41%	42	42%	15	32%	7	25%	361	44%	37	32%	109	O47%	109	O46%	106	O44%
<b>Decreased</b>	31	3%	5	Km4%	3	4%	1	1%	3	3%	3	3%	2	3%	3	4%	4	Km5%	3	7%	1	1%	0	0%	3	6%	0	0%	28	3%	5	4%	7	3%	8	3%	8	3%
<b>Don't know</b>	248	25%	20	18%	18	26%	13	19%	31	AE32%	13	15%	23	ACEH35%	20	24%	17	20%	11	25%	27	24%	33	ACEH33%	14	30%	8	29%	193	23%	20	18%	62	O27%	56	24%	55	23%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>69</b>	<b>100%</b>	<b>67</b>	<b>100%</b>	<b>96</b>	<b>100%</b>	<b>87</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>44</b>	<b>100%</b>	<b>113</b>	<b>100%</b>	<b>100</b>	<b>100%</b>	<b>47</b>	<b>100%</b>	<b>28</b>	<b>100%</b>	<b>826</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>232</b>	<b>100%</b>	<b>238</b>	<b>100%</b>	<b>242</b>	<b>100%</b>
<b>Debts and financial problems</b>																																						
<b>Increased</b>	655	65%	83	BC73%	37	54%	39	58%	65	68%	54	62%	46	70%	52	61%	56	66%	29	66%	83	BC73%	64	64%	29	62%	18	64%	544	66%	83	P73%	141	61%	152	64%	168	P69%
<b>Stayed the same</b>	251	25%	20	18%	24	AFIm35%	22	Am33%	22	23%	27	Am31%	13	20%	24	28%	25	29%	8	18%	26	23%	25	25%	11	23%	4	14%	211	26%	20	18%	68	O29%	64	O27%	59	24%
<b>Decreased</b>	29	3%	5	JLm4%	5	JLm7%	1	1%	3	3%	4	JLm5%	1	2%	3	4%	3	4%	2	5%	0	0%	2	2%	0	0%	0	0%	27	3%	5	4%	9	4%	8	3%	5	2%
<b>Don't know</b>	66	7%	6	5%	3	4%	5	7%	6	6%	2	2%	6	H9%	6	7%	1	1%	5	H11%	4	4%	9	EH9%	7	EHJ15%	6	abehj21%	44	5%	6	5%	14	6%	14	6%	10	4%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>69</b>	<b>100%</b>	<b>67</b>	<b>100%</b>	<b>96</b>	<b>100%</b>	<b>87</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>44</b>	<b>100%</b>	<b>113</b>	<b>100%</b>	<b>100</b>	<b>100%</b>	<b>47</b>	<b>100%</b>	<b>28</b>	<b>100%</b>	<b>826</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>232</b>	<b>100%</b>	<b>238</b>	<b>100%</b>	<b>242</b>	<b>100%</b>
<b>Issues at work</b>																																						
<b>Increased</b>	652	65%	77	I68%	43	62%	38	57%	58	60%	54	62%	50	CDIK76%	61	I72%	60	I71%	21	48%	81	CI72%	60	60%	33	I70%	16	57%	543	66%	77	68%	139	60%	165	P69%	162	67%
<b>Stayed the same</b>	272	27%	26	23%	21	30%	24	F36%	29	F30%	27	F31%	11	17%	19	22%	20	24%	17	F39%	28	25%	33	F33%	10	21%	7	25%	222	27%	26	23%	74	32%	57	24%	65	27%
<b>Decreased</b>	27	3%	4	m4%	2	3%	1	1%	3	3%	6	Jm7%	1	2%	1	1%	4	m5%	1	2%	1	1%	2	2%	1	2%	0	0%	24	3%	4	4%	6	3%	8	3%	6	2%
<b>Don't know</b>	50	5%	7	E6%	3	4%	4	E6%	6	E6%	0	0%	4	E6%	4	E5%	1	1%	5	EH11%	3	3%	5	E5%	3	6%	5	ehj18%	37	4%	7	6%	13	6%	8	3%	9	4%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>69</b>	<b>100%</b>	<b>67</b>	<b>100%</b>	<b>96</b>	<b>100%</b>	<b>87</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>44</b>	<b>100%</b>	<b>113</b>	<b>100%</b>	<b>100</b>	<b>100%</b>	<b>47</b>	<b>100%</b>	<b>28</b>	<b>100%</b>	<b>826</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>232</b>	<b>100%</b>	<b>238</b>	<b>100%</b>	<b>242</b>	<b>100%</b>
<b>Accessing community care</b>																																						
<b>Increased</b>	555	55%	62	54%	38	55%	35	52%	47	49%	53	61%	41	62%	50	59%	42	49%	20	45%	62	55%	61	61%	28	60%	16	57%	450	54%	62	54%	120	52%	144	R61%	124	51%
<b>Stayed the same</b>	342	34%	38	33%	25	36%	26	39%	36	38%	26	30%	18	27%	26	31%	34	40%	18	41%	42	37%	31	31%	14	30%	8	29%	289	35%	38	33%	87	38%	70	29%	94	Q39%
<b>Decreased</b>	45	4%	8	C7%	2	3%	1	1%	4	4%	7	C8%	2	3%	4	5%	5	6%	2	5%	4	4%	2	2%	3	6%	1	4%	39	5%	8	7%	7	3%	13	5%	11	5%
<b>Don't know</b>	59	6%	6	5%	4	6%	5	7%	9	E9%	1	1%	5	8%	5	6%	4	5%	4	9%	5	4%	6	6%	2	4%	3	11%	48	6%	6	5%	18	8%	11	5%	13	5%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>69</b>	<b>100%</b>	<b>67</b>	<b>100%</b>	<b>96</b>	<b>100%</b>	<b>87</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>44</b>	<b>100%</b>	<b>113</b>	<b>100%</b>	<b>100</b>	<b>100%</b>	<b>47</b>	<b>100%</b>	<b>28</b>	<b>100%</b>	<b>826</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>232</b>	<b>100%</b>	<b>238</b>	<b>100%</b>	<b>242</b>	<b>100%</b>

**Housing problems (e.g. disputes with landlords, issues with tenants, mortgage difficulties)**

<b>Increased</b>	541	54%	74	<b>BCD</b>	<b>GK</b>	65%	32	46%	33	49%	44	46%	48	55%	41	<b>D</b>	62%	42	49%	45	53%	22	50%	69	<b>D</b>	61%	48	48%	28	60%	15	54%	450	54%	74	<b>P</b>	65%	109	47%	131	55%	136	<b>P</b>	56%			
<b>Stayed the same</b>	360	36%	29			25%	29	<b>AF</b>	42%	29	<b>AF</b>	43%	44	<b>AFJ</b>	46%	29	33%	17	26%	33	<b>A</b>	39%	35	<b>AF</b>	41%	15	34%	34	30%	44	<b>AFJ</b>	44%	14	30%	8	29%	294	36%	29	25%	102	<b>OQR</b>	44%	79	33%	84	35%
<b>Decreased</b>	33	3%	5	<b>KL</b>	4%	3	4%	1	1%	4	<b>KL</b>	4%	7	<b>CFKL</b>	8%	1	2%	4	<b>KL</b>	5%	2	2%	2	5%	3	3%	0	0%	0	0%	1	4%	32	4%	5	4%	8	3%	12	5%	7	3%					
<b>Don't know</b>	67	7%	6			5%	5	7%	4	6%	4	4%	3	3%	7	11%	6	7%	3	4%	5	11%	7	6%	8	8%	5	11%	4	14%	50	6%	6	5%	13	6%	16	7%	15	6%							
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>69</b>	<b>100%</b>	<b>67</b>	<b>100%</b>	<b>96</b>	<b>100%</b>	<b>87</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>44</b>	<b>100%</b>	<b>113</b>	<b>100%</b>	<b>100</b>	<b>100%</b>	<b>47</b>	<b>100%</b>	<b>28</b>	<b>100%</b>	<b>826</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>232</b>	<b>100%</b>	<b>238</b>	<b>100%</b>	<b>242</b>	<b>100%</b>									

Prepared by ComRes



**GPs and social welfare law**  
**ONLINE Fieldwork Dates: 15th-23rd October 2014**

Absolutes/col percents

**Table 2**

**Q1 Over the past year, do you think that the number of your patients who would have benefitted from legal or specialist advice on each of the following social welfare issues listed has increased, stayed the same or decreased?**

**Base: All respondents**

	S2 - GP type								D3 - Gender				D4 - Year of qualification						D6 - Age					D8 - CCG Involvement														
	GP Principal		Salaried GP		GP Registrar		Locum GP		Male	Female			1979 or earlier	1980-1989	1990-1999	2000-2010	Under 30	30 - 39	40 - 49	50 - 59	60 or over	I am, or plan to be, an active member of my CCG governing board	I am, or plan to be, a GP representative	I do not take an active part in my CCG														
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O																							
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>657</b>	<b>100%</b>	<b>227</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>116</b>	<b>100%</b>	<b>565</b>	<b>100%</b>	<b>436</b>	<b>100%</b>	<b>95</b>	<b>100%</b>	<b>233</b>	<b>100%</b>	<b>320</b>	<b>100%</b>	<b>353</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>377</b>	<b>100%</b>	<b>306</b>	<b>100%</b>	<b>244</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>82</b>	<b>100%</b>	<b>156</b>	<b>100%</b>	<b>594</b>	<b>100%</b>
<b>Benefits (e.g. unemployment benefits, disability benefits, child benefits, housing benefits)</b>																																						
<b>Increased</b>	668	67%	449	cD68%	157	cD69%	0	0%	62	c53%	347	61%	321	E74%	56	59%	151	65%	215	67%	246	70%	7	o88%	265	70%	201	66%	157	64%	38	58%	50	61%	112	72%	391	66%
<b>Stayed the same</b>	242	24%	142	22%	57	25%	1	abd100%	42	AB36%	151	F27%	91	21%	30	32%	57	24%	77	24%	78	22%	1	13%	80	21%	78	25%	60	25%	23	L35%	23	28%	33	21%	149	25%
<b>Decreased</b>	45	4%	38	Bc6%	3	1%	0	0%	4	c3%	34	F6%	11	3%	6	6%	15	6%	13	4%	11	3%	0	0%	13	k3%	13	k4%	16	k7%	3	5%	4	5%	9	6%	27	5%
<b>Don't know</b>	46	5%	28	c4%	10	c4%	0	0%	8	c7%	33	F6%	13	3%	3	3%	10	4%	15	5%	18	5%	0	0%	19	k5%	14	k5%	11	k5%	2	3%	5	6%	2	1%	27	5%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>657</b>	<b>100%</b>	<b>227</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>116</b>	<b>100%</b>	<b>565</b>	<b>100%</b>	<b>436</b>	<b>100%</b>	<b>95</b>	<b>100%</b>	<b>233</b>	<b>100%</b>	<b>320</b>	<b>100%</b>	<b>353</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>377</b>	<b>100%</b>	<b>306</b>	<b>100%</b>	<b>244</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>82</b>	<b>100%</b>	<b>156</b>	<b>100%</b>	<b>594</b>	<b>100%</b>
<b>Issues with immigration laws and regulations (e.g. obtaining a visa, getting permission to stay in the UK longer than originally intended, bringing relatives into the country)</b>																																						
<b>Increased</b>	297	30%	191	c29%	71	c31%	0	0%	35	c30%	172	30%	125	29%	29	31%	72	31%	86	27%	110	31%	2	25%	114	30%	92	30%	70	29%	19	29%	29	35%	46	29%	171	29%
<b>Stayed the same</b>	425	42%	285	43%	95	42%	1	abd100%	44	38%	235	42%	190	44%	41	43%	108	46%	140	44%	136	39%	4	50%	152	40%	125	41%	118	L48%	26	39%	37	45%	70	45%	257	43%
<b>Decreased</b>	31	3%	24	c4%	4	c2%	0	0%	3	3%	20	4%	11	3%	5	5%	11	I5%	4	1%	11	3%	1	13%	8	2%	7	2%	11	5%	4	6%	1	1%	8	5%	19	3%
<b>Don't know</b>	248	25%	157	c24%	57	c25%	0	0%	34	c29%	138	24%	110	25%	20	21%	42	18%	90	H28%	96	H27%	1	13%	103	N27%	82	N27%	45	18%	17	26%	15	18%	32	21%	147	25%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>657</b>	<b>100%</b>	<b>227</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>116</b>	<b>100%</b>	<b>565</b>	<b>100%</b>	<b>436</b>	<b>100%</b>	<b>95</b>	<b>100%</b>	<b>233</b>	<b>100%</b>	<b>320</b>	<b>100%</b>	<b>353</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>377</b>	<b>100%</b>	<b>306</b>	<b>100%</b>	<b>244</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>82</b>	<b>100%</b>	<b>156</b>	<b>100%</b>	<b>594</b>	<b>100%</b>
<b>Debts and financial problems</b>																																						
<b>Increased</b>	655	65%	427	c65%	159	c70%	0	0%	69	c59%	352	62%	303	E69%	62	65%	134	58%	228	H71%	231	65%	5	63%	256	N68%	209	N68%	142	58%	43	65%	52	63%	106	68%	390	66%
<b>Stayed the same</b>	251	25%	163	25%	50	22%	1	abd100%	37	32%	145	26%	106	24%	24	25%	71	I30%	67	21%	89	25%	3	38%	88	23%	71	23%	74	30%	15	23%	24	29%	36	23%	153	26%
<b>Decreased</b>	29	3%	23	cD4%	5	c2%	0	0%	1	1%	21	4%	8	2%	1	1%	11	G5%	6	2%	11	3%	0	0%	10	k3%	8	k3%	10	k4%	1	2%	1	1%	9	6%	17	3%
<b>Don't know</b>	66	7%	44	c7%	13	c6%	0	0%	9	c8%	47	F8%	19	4%	8	8%	17	7%	19	6%	22	6%	0	0%	23	k6%	18	k6%	18	k7%	7	k11%	5	6%	5	3%	34	6%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>657</b>	<b>100%</b>	<b>227</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>116</b>	<b>100%</b>	<b>565</b>	<b>100%</b>	<b>436</b>	<b>100%</b>	<b>95</b>	<b>100%</b>	<b>233</b>	<b>100%</b>	<b>320</b>	<b>100%</b>	<b>353</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>377</b>	<b>100%</b>	<b>306</b>	<b>100%</b>	<b>244</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>82</b>	<b>100%</b>	<b>156</b>	<b>100%</b>	<b>594</b>	<b>100%</b>
<b>Issues at work</b>																																						
<b>Increased</b>	652	65%	431	c66%	156	cD69%	0	0%	65	c56%	354	63%	298	68%	61	64%	134	58%	217	H68%	240	H68%	6	75%	260	N69%	203	66%	143	59%	40	61%	55	67%	113	72%	379	64%
<b>Stayed the same</b>	272	27%	174	26%	59	26%	1	abd100%	38	33%	157	28%	115	26%	29	31%	79	IJ34%	80	25%	84	24%	1	13%	87	23%	81	26%	83	L34%	20	30%	19	23%	34	22%	171	29%
<b>Decreased</b>	27	3%	23	Bc4%	0	0%	0	0%	4	Bc3%	20	F4%	7	2%	2	2%	10	4%	7	2%	8	2%	0	0%	8	k2%	7	k2%	9	k4%	3	5%	3	4%	7	4%	14	2%
<b>Don't know</b>	50	5%	29	c4%	12	c5%	0	0%	9	c8%	34	6%	16	4%	3	3%	10	4%	16	5%	21	6%	1	13%	22	6%	15	5%	9	4%	3	5%	5	6%	2	1%	30	5%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>657</b>	<b>100%</b>	<b>227</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>116</b>	<b>100%</b>	<b>565</b>	<b>100%</b>	<b>436</b>	<b>100%</b>	<b>95</b>	<b>100%</b>	<b>233</b>	<b>100%</b>	<b>320</b>	<b>100%</b>	<b>353</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>377</b>	<b>100%</b>	<b>306</b>	<b>100%</b>	<b>244</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>82</b>	<b>100%</b>	<b>156</b>	<b>100%</b>	<b>594</b>	<b>100%</b>
<b>Accessing community care</b>																																						
<b>Increased</b>	555	55%	381	cD58%	126	cD56%	0	0%	48	c41%	294	52%	261	E60%	44	46%	128	55%	183	57%	200	57%	3	38%	212	56%	176	58%	131	54%	33	50%	45	55%	88	56%	319	54%
<b>Stayed the same</b>	342	34%	209	32%	81	36%	1	abd100%	51	A44%	201	36%	141	32%	39	41%	80	34%	109	34%	114	32%	5	63%	122	32%	103	34%	88	36%	24	36%	24	29%	50	32%	218	37%
<b>Decreased</b>	45	4%	34	c5%	6	c3%	0	0%	5	c4%	33	F6%	12	3%	8	8%	13	6%	11	3%	13	4%	0	0%	14	k4%	12	k4%	13	k5%	6	k9%	7	9%	13	8%	20	3%
<b>Don't know</b>	59	6%	33	c5%	14	c6%	0	0%	12	c10%	37	7%	22	5%	4	4%	12	5%	17	5%	26	7%	0	0%	29	k8%	15	k5%	12	k5%	3	5%	6	7%	5	3%	37	6%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>657</b>	<b>100%</b>	<b>227</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>116</b>	<b>100%</b>	<b>565</b>	<b>100%</b>	<b>436</b>	<b>100%</b>	<b>95</b>	<b>100%</b>	<b>233</b>	<b>100%</b>	<b>320</b>	<b>100%</b>	<b>353</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>377</b>	<b>100%</b>	<b>306</b>	<b>100%</b>	<b>244</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>82</b>	<b>100%</b>	<b>156</b>	<b>100%</b>	<b>594</b>	<b>100%</b>

**Housing problems (e.g. disputes with landlords, issues with tenants, mortgage difficulties)**

<b>Increased</b>	541	54%	358	c54%	129	c57%	0	0%	54	c47%	290	51%	251	E58%	49	52%	109	47%	170	53%	213	H60%	6	75%	229	MN61%	161	53%	112	46%	33	50%	42	51%	84	54%	326	55%
<b>Stayed the same</b>	360	36%	232	35%	78	34%	1	abd100%	49	42%	210	37%	150	34%	40	J42%	96	J41%	121	J38%	103	29%	1	13%	108	29%	119	kL39%	103	kL42%	29	kL44%	31	38%	58	37%	208	35%
<b>Decreased</b>	33	3%	28	Bc4%	3	1%	0	0%	2	2%	24	F4%	9	2%	1	1%	13	GI6%	7	2%	12	3%	0	0%	13	kO3%	7	kO2%	13	kO5%	0	0%	3	4%	9	6%	20	3%
<b>Don't know</b>	67	7%	39	c6%	17	c7%	0	0%	11	c9%	41	7%	26	6%	5	5%	15	6%	22	7%	25	7%	1	13%	27	7%	19	6%	16	7%	4	6%	6	7%	5	3%	40	7%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>657</b>	<b>100%</b>	<b>227</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>116</b>	<b>100%</b>	<b>565</b>	<b>100%</b>	<b>436</b>	<b>100%</b>	<b>95</b>	<b>100%</b>	<b>233</b>	<b>100%</b>	<b>320</b>	<b>100%</b>	<b>353</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>377</b>	<b>100%</b>	<b>306</b>	<b>100%</b>	<b>244</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>82</b>	<b>100%</b>	<b>156</b>	<b>100%</b>	<b>594</b>	<b>100%</b>

Prepared by ComRes



**GPs and social welfare law**  
**ONLINE Fieldwork Dates: 15th-23rd October 2014**

Absolutes/col percents

**Table 3**

**Q1 Over the past year, do you think that the number of your patients who would have benefitted from legal or specialist advice on each of the following social welfare issues listed has increased, stayed the same or decreased?**

**Base: All respondents**

	Total	D2 - Practice Location					D1 - Overall practice size					D5 - Dispensing Practice				D7 - Number of patients on practice list																		
		Rural area		Urban area		Semi-rural area	Suburban area		Other		1-2	3-5	6-10	11 or more	Yes	No	1-2500	2501-5000	5001-7500	7501-10000	10001+													
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P																	
<b>Benefits (e.g. unemployment benefits, disability benefits, child benefits, housing benefits)</b>																																		
<b>Increased</b>	668	67%	33	40%	318	AD73%	156	A70%	156	A63%	5	71%	38	60%	273	65%	301	67%	56	FG77%	104	59%	564	J68%	30	52%	112	L67%	153	L68%	165	65%	208	L70%
<b>Stayed the same</b>	242	24%	40	BCD48%	89	20%	47	21%	64	26%	2	29%	16	25%	107	26%	105	24%	14	19%	59	K33%	183	22%	20	P34%	35	21%	52	23%	73	P29%	62	21%
<b>Decreased</b>	45	4%	4	e5%	18	e4%	8	e4%	15	e6%	0	0%	4	6%	19	5%	21	I5%	1	1%	2	1%	43	J5%	5	9%	10	6%	8	4%	7	3%	15	5%
<b>Don't know</b>	46	5%	6	e7%	13	e3%	13	e6%	14	e6%	0	0%	5	8%	20	5%	19	4%	2	3%	12	7%	34	4%	3	5%	10	6%	11	5%	8	3%	14	5%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>83</b>	<b>100%</b>	<b>438</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>249</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>63</b>	<b>100%</b>	<b>419</b>	<b>100%</b>	<b>446</b>	<b>100%</b>	<b>73</b>	<b>100%</b>	<b>177</b>	<b>100%</b>	<b>824</b>	<b>100%</b>	<b>58</b>	<b>100%</b>	<b>167</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>253</b>	<b>100%</b>	<b>299</b>	<b>100%</b>
<b>Issues with immigration laws and regulations (e.g. obtaining a visa, getting permission to stay in the UK longer than originally intended, bringing relatives into the country)</b>																																		
<b>Increased</b>	297	30%	10	12%	179	ACD41%	45	20%	60	A24%	3	43%	18	29%	133	32%	129	29%	17	23%	39	22%	258	J31%	16	28%	48	29%	80	O36%	65	26%	88	29%
<b>Stayed the same</b>	425	42%	37	45%	169	39%	98	44%	118	B47%	3	43%	26	41%	164	39%	199	45%	36	49%	73	41%	352	43%	28	48%	64	38%	78	35%	122	MN48%	133	N44%
<b>Decreased</b>	31	3%	3	4%	16	e4%	6	e3%	6	e2%	0	0%	3	5%	14	3%	10	2%	4	5%	4	2%	27	3%	2	3%	6	4%	5	2%	6	2%	12	4%
<b>Don't know</b>	248	25%	33	BD40%	74	17%	75	B33%	65	B26%	1	14%	16	25%	108	26%	108	24%	16	22%	61	K34%	187	23%	12	21%	49	29%	61	27%	60	24%	66	22%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>83</b>	<b>100%</b>	<b>438</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>249</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>63</b>	<b>100%</b>	<b>419</b>	<b>100%</b>	<b>446</b>	<b>100%</b>	<b>73</b>	<b>100%</b>	<b>177</b>	<b>100%</b>	<b>824</b>	<b>100%</b>	<b>58</b>	<b>100%</b>	<b>167</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>253</b>	<b>100%</b>	<b>299</b>	<b>100%</b>
<b>Debts and financial problems</b>																																		
<b>Increased</b>	655	65%	40	48%	311	AD71%	147	A66%	152	A61%	5	71%	38	60%	277	66%	290	65%	50	68%	110	62%	545	66%	34	59%	114	68%	150	67%	161	64%	196	66%
<b>Stayed the same</b>	251	25%	30	BC36%	93	21%	54	24%	72	B29%	2	29%	11	17%	107	26%	114	26%	19	26%	44	25%	207	25%	16	28%	36	22%	52	23%	73	29%	74	25%
<b>Decreased</b>	29	3%	2	2%	11	e3%	7	e3%	9	e4%	0	0%	4	6%	9	2%	15	3%	1	1%	4	2%	25	3%	4	7%	3	2%	6	3%	6	2%	10	3%
<b>Don't know</b>	66	7%	11	Be13%	23	e5%	16	e7%	16	e6%	0	0%	10	GHI16%	26	6%	27	6%	3	4%	19	K11%	47	6%	4	7%	14	8%	16	7%	13	5%	19	6%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>83</b>	<b>100%</b>	<b>438</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>249</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>63</b>	<b>100%</b>	<b>419</b>	<b>100%</b>	<b>446</b>	<b>100%</b>	<b>73</b>	<b>100%</b>	<b>177</b>	<b>100%</b>	<b>824</b>	<b>100%</b>	<b>58</b>	<b>100%</b>	<b>167</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>253</b>	<b>100%</b>	<b>299</b>	<b>100%</b>
<b>Issues at work</b>																																		
<b>Increased</b>	652	65%	42	51%	285	A65%	159	A71%	162	A65%	4	57%	32	51%	264	63%	303	F68%	53	F73%	115	65%	537	65%	25	43%	107	L64%	150	L67%	158	L62%	212	LO71%
<b>Stayed the same</b>	272	27%	30	C36%	120	27%	52	23%	67	27%	3	43%	21	33%	126	30%	110	25%	15	21%	46	26%	226	27%	23	P40%	47	28%	60	27%	80	P32%	62	21%
<b>Decreased</b>	27	3%	4	e5%	14	Ce3%	2	1%	7	e3%	0	0%	4	6%	9	2%	13	3%	1	1%	2	1%	25	3%	5	9%	3	2%	4	2%	5	2%	10	3%
<b>Don't know</b>	50	5%	7	e8%	19	e4%	11	e5%	13	e5%	0	0%	6	10%	20	5%	20	4%	4	5%	14	8%	36	4%	5	9%	10	6%	10	4%	10	4%	15	5%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>83</b>	<b>100%</b>	<b>438</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>249</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>63</b>	<b>100%</b>	<b>419</b>	<b>100%</b>	<b>446</b>	<b>100%</b>	<b>73</b>	<b>100%</b>	<b>177</b>	<b>100%</b>	<b>824</b>	<b>100%</b>	<b>58</b>	<b>100%</b>	<b>167</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>253</b>	<b>100%</b>	<b>299</b>	<b>100%</b>
<b>Accessing community care</b>																																		
<b>Increased</b>	555	55%	41	49%	238	54%	139	A62%	133	53%	4	57%	31	49%	226	54%	253	57%	45	62%	91	51%	464	56%	27	47%	96	57%	120	54%	136	54%	176	59%
<b>Stayed the same</b>	342	34%	31	37%	156	C36%	63	28%	89	36%	3	43%	24	38%	146	35%	151	34%	21	29%	66	37%	276	33%	25	43%	53	32%	79	35%	97	P38%	88	29%
<b>Decreased</b>	45	4%	4	e5%	20	e5%	8	e4%	13	e5%	0	0%	5	8%	18	4%	20	4%	2	3%	5	3%	40	5%	3	5%	9	5%	8	4%	8	3%	17	6%
<b>Don't know</b>	59	6%	7	e8%	24	e5%	14	e6%	14	e6%	0	0%	3	5%	29	7%	22	5%	5	7%	15	8%	44	5%	3	5%	9	5%	17	8%	12	5%	18	6%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>83</b>	<b>100%</b>	<b>438</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>249</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>63</b>	<b>100%</b>	<b>419</b>	<b>100%</b>	<b>446</b>	<b>100%</b>	<b>73</b>	<b>100%</b>	<b>177</b>	<b>100%</b>	<b>824</b>	<b>100%</b>	<b>58</b>	<b>100%</b>	<b>167</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>253</b>	<b>100%</b>	<b>299</b>	<b>100%</b>

**Housing problems (e.g. disputes with landlords, issues with tenants, mortgage difficulties)**

<b>Increased</b>	541	54%	23	28%	267	<b>AD</b> 61%	123	<b>A</b> 55%	125	<b>A</b> 50%	3	43%	28	44%	224	53%	241	54%	48	<b>FG</b> 66%	80	45%	461	<b>J</b> 56%	22	38%	95	<b>L</b> 57%	121	<b>L</b> 54%	133	<b>L</b> 53%	170	<b>L</b> 57%
<b>Stayed the same</b>	360	36%	48	<b>BCD</b> 58%	138	32%	77	34%	93	37%	4	57%	24	38%	154	37%	162	36%	20	27%	79	<b>K</b> 45%	281	34%	30	<b>MNP</b> 52%	55	33%	78	35%	99	39%	98	33%
<b>Decreased</b>	33	3%	3	4%	13	<b>e</b> 3%	6	<b>e</b> 3%	11	<b>e</b> 4%	0	0%	4	6%	11	3%	16	4%	2	3%	3	2%	30	4%	1	2%	6	4%	7	3%	8	3%	11	4%
<b>Don't know</b>	67	7%	9	<b>e</b> 11%	20	<b>e</b> 5%	18	<b>e</b> 8%	20	<b>e</b> 8%	0	0%	7	11%	30	7%	27	6%	3	4%	15	8%	52	6%	5	9%	11	7%	18	8%	13	5%	20	7%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>83</b>	<b>100%</b>	<b>438</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>249</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>63</b>	<b>100%</b>	<b>419</b>	<b>100%</b>	<b>446</b>	<b>100%</b>	<b>73</b>	<b>100%</b>	<b>177</b>	<b>100%</b>	<b>824</b>	<b>100%</b>	<b>58</b>	<b>100%</b>	<b>167</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>253</b>	<b>100%</b>	<b>299</b>	<b>100%</b>

Prepared by ComRes



**GPs and social welfare law**  
**ONLINE Fieldwork Dates: 15th-23rd October 2014**

Absolutes/col percents

**Table 4**  
**Q2 To what extent, if at all, do you think that a patient not having access to legal or specialist advice on social welfare issues can have a negative effect on their health (e.g. causing stress, anxiety, hospitalisation or other medical intervention)?**

**Base: All respondents**

Total	S3 - Region																			S3 - England		S3 - England NHS Networks																											
	London		South East Coastal		South Central		South West		West Midlands		East Midlands		East of England		Yorkshire & Humber		North East		North West		Scotland		Wales		Northern Ireland		England		NHS London		NHS South of England		NHS Midlands and East SHA		NHS North of England														
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R																															
<b>To a great extent</b>	476	48%	76	B	DEF	GHI	KLM	67%	35	Lm	51%	35	Lm	52%	42	44%	38	44%	28	42%	33	39%	41	48%	18	41%	65	DFG	KLM	58%	42	42%	15	32%	8	29%	411	50%	76	PQR	67%	112	48%	99	42%	124	Q	51%	
<b>To some extent</b>	398	40%	30	26%	24	35%	26	39%	44	AJ	46%	40	AJ	46%	30	A	45%	34	A	40%	35	A	41%	15	34%	35	31%	45	AJ	45%	28	ABC	GHI	J	60%	12	43%	313	38%	30	26%	94	O	41%	104	O	44%	85	35%
<b>To a small extent</b>	74	7%	4	4%	4	6%	4	6%	4	4%	5	6%	6	9%	12	ADJ	14%	7	8%	7	ADJ	16%	3	3%	8	8%	4	9%	6	adj	21%	56	7%	4	4%	12	5%	23	O	10%	17	7%							
<b>To no extent</b>	16	2%	0	0%	1	1%	0	0%	4	ACHIL	m	4%	1	1%	1	2%	2	2%	0	0%	0	0%	5	ACHIL	m	4%	2	2%	0	0%	0	0%	14	2%	0	0%	5	O	2%	4	O	2%	5	O	2%				
<b>Don't know</b>	37	4%	4	L	4%	5	L	7%	2	3%	2	3%	2	2%	3	3%	1	2%	4	L	5%	2	2%	4	L	9%	5	L	4%	3	3%	0	0%	2	7%	32	4%	4	4%	9	4%	8	3%	11	5%				
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>69</b>	<b>100%</b>	<b>67</b>	<b>100%</b>	<b>96</b>	<b>100%</b>	<b>87</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>44</b>	<b>100%</b>	<b>113</b>	<b>100%</b>	<b>100</b>	<b>100%</b>	<b>47</b>	<b>100%</b>	<b>28</b>	<b>100%</b>	<b>826</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>114</b>	<b>100%</b>	<b>232</b>	<b>100%</b>	<b>238</b>	<b>100%</b>	<b>242</b>	<b>100%</b>									

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**GPs and social welfare law**  
**ONLINE Fieldwork Dates: 15th-23rd October 2014**

Absolutes/col percents

**Table 5**  
**Q2 To what extent, if at all, do you think that a patient not having access to legal or specialist advice on social welfare issues can have a negative effect on their health (e.g. causing stress, anxiety, hospitalisation or other medical intervention)?**

**Base: All respondents**

	Total	S2 - GP type								D3 - Gender		D4 - Year of qualification						D6 - Age					D8 - CCG Involvement															
		GP Principal		Salaried GP		GP Registrar		Locum GP		Male	Female	1979 or earlier	1980-1989	1990-1999	2000-2010	Under 30	30 - 39	40 - 49	50 - 59	60 or over	I am, or plan to be, an active member of my CCG governing board	I am, or plan to be, a GP representative	I do not take an active part in my CCG															
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O																						
<b>To a great extent</b>	476	48%	299	c46%	121	Ac53%	0	0%	56	c48%	247	44%	229	E53%	38	40%	114	49%	149	47%	175	50%	5	63%	184	49%	140	46%	117	48%	30	45%	44	54%	78	50%	293	49%
<b>To some extent</b>	398	40%	263	40%	88	39%	1	abd100%	46	40%	234	41%	164	38%	38	40%	94	40%	125	39%	141	40%	3	38%	153	41%	119	39%	98	40%	25	38%	25	30%	59	38%	231	39%
<b>To a small extent</b>	74	7%	57	Bc9%	9	c4%	0	0%	8	c7%	49	9%	25	6%	11	12%	16	7%	24	8%	23	7%	0	0%	23	k6%	25	k8%	18	k7%	8	k12%	5	6%	9	6%	42	7%
<b>To no extent</b>	16	2%	12	c2%	3	1%	0	0%	1	1%	11	2%	5	1%	2	2%	5	2%	6	2%	3	1%	0	0%	2	1%	7	ko2%	7	klo3%	0	0%	3	4%	5	3%	6	1%
<b>Don't know</b>	37	4%	26	c4%	6	c3%	0	0%	5	c4%	24	4%	13	3%	6	6%	4	2%	16	H5%	11	3%	0	0%	15	k4%	15	kn5%	4	k2%	3	5%	5	6%	5	3%	22	4%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>657</b>	<b>100%</b>	<b>227</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>116</b>	<b>100%</b>	<b>565</b>	<b>100%</b>	<b>436</b>	<b>100%</b>	<b>95</b>	<b>100%</b>	<b>233</b>	<b>100%</b>	<b>320</b>	<b>100%</b>	<b>353</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>377</b>	<b>100%</b>	<b>306</b>	<b>100%</b>	<b>244</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>82</b>	<b>100%</b>	<b>156</b>	<b>100%</b>	<b>594</b>	<b>100%</b>

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**GPs and social welfare law**  
**ONLINE Fieldwork Dates: 15th-23rd October 2014**

Absolutes/col percents

**Table 6**  
**Q2 To what extent, if at all, do you think that a patient not having access to legal or specialist advice on social welfare issues can have a negative effect on their health (e.g. causing stress, anxiety, hospitalisation or other medical intervention)?**

**Base: All respondents**

	Total	D2 - Practice Location										D1 - Overall practice size					D5 - Dispensing Practice		D7 - Number of patients on practice list															
		Rural area		Urban area		Semi-rural area		Suburban area		Other		1-2		3-5		6-10		11 or more		Yes	No	1-2500		2501-5000		5001-7500		7501-10000		10001+				
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P																	
<b>To a great extent</b>	476	48%	36	43%	224	C51%	90	40%	123	C49%	3	43%	30	48%	192	46%	216	48%	38	52%	79	45%	397	48%	26	45%	83	50%	106	47%	111	44%	150	50%
<b>To some extent</b>	398	40%	33	40%	168	38%	100	45%	93	37%	4	57%	23	37%	165	39%	184	41%	26	36%	65	37%	333	40%	23	40%	65	39%	83	37%	113	45%	114	38%
<b>To a small extent</b>	74	7%	6	e7%	24	e5%	22	e10%	22	e9%	0	0%	8	13%	31	7%	31	7%	4	5%	20	11%	54	7%	7	12%	10	6%	20	9%	14	6%	23	8%
<b>To no extent</b>	16	2%	4	e5%	6	e1%	3	1%	3	1%	0	0%	1	2%	10	2%	4	1%	1	1%	6	3%	10	1%	2	3%	2	1%	5	2%	3	1%	4	1%
<b>Don't know</b>	37	4%	4	e5%	16	e4%	9	e4%	8	e3%	0	0%	1	2%	21	H5%	11	2%	4	5%	7	4%	30	4%	0	0%	7	L4%	10	L4%	12	L5%	8	L3%
<b>Total</b>	<b>1001</b>	<b>100%</b>	<b>83</b>	<b>100%</b>	<b>438</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>249</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>63</b>	<b>100%</b>	<b>419</b>	<b>100%</b>	<b>446</b>	<b>100%</b>	<b>73</b>	<b>100%</b>	<b>177</b>	<b>100%</b>	<b>824</b>	<b>100%</b>	<b>58</b>	<b>100%</b>	<b>167</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>253</b>	<b>100%</b>	<b>299</b>	<b>100%</b>

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